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Multra Guard Press Release

From: Multra Guard Team:

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Compromised Financial Services: How It Affects You and What We're Doing to Respond.

On the evening of July 22nd, 2022, the HVAC systems of Berkshire Ontheball were compromised by a malicious insider with aims of attacking the company's systems as a representative of an underground hacker group. Their actions caused the HVAC system responsible for the climate control of the server room to shut down and take the system offline for a four hour period. Our team is performing a comprehensive investigation of the hackers overall goals and objectives, but we do not believe that user data was directly impacted as our response team was able to stop the attacker from completing their objective.

Again, at this time, there is no indication that our data network was breached, therefore individual user privacy was safeguarded but we regrettably acknowledge that this service interruption prevented business transactions during the four hour outage. We are taking measures to ensure that such events should not occur again in the future by updating our security measures.

Berkshire Ontheball's commitment to its customers is built on trust, and our culture is founded on and fosters this trust in every interaction, every transaction, and every decision. Our response team, Multra Guard, recognizes that this incident enables us to expand our awareness and develop safeguards to ensure future cybersecurity incidents are quickly rendered tenuous. Our team at Berkshire Ontheball will be available at berkshire.ontheball@cybernet.net or 444-444-4449 for any questions or concerns regarding impacted business transactions and future concerns.